

Job Title: Lead Test Analyst

Division: Media

Department: Digital

Reporting to: Test Manager

PURPOSE

You'll join our digital team and take the role of Lead Test Analyst on our digital projects. You will work within a testing team and work closely with the test manager, UX Designers, Software Engineers, project managers and of course other testers to ensure quality assurance across complex, multi-platform and dynamic business systems.

As a Lead Test Analyst, you'll take complete ownership of testing on the project you are working on or the team you are working in. You will be responsible for the planning, executing and overall end-to-end journey of testing across innovative digital solutions.

Use your technical knowledge and experience in testing to coach/mentor/line manage other testers to get the most out of them and help them to become the best they can possibly be.

PRINCIPLE DUTIES

- Ensuring a high level of quality assurance and testing coverage is achieved across all digital projects you are working on.
- Working closely with project teams including developers, UX and Project Managers as well as test team members to identify testable conditions, advising best approach and provide a high level of proficiency in test throughout the project lifecycle.
- Supporting test manager on processes and procedures, ways of working, technical test activities and ensuring the team follow industry standard practices.
- Plan and create detailed test suites based on user acceptance criteria's, designs and test knowledge.
- Analysing requirements and designs to capture issues early in the production process.
- Plan and create test plan and test strategy documents.
- Test estimation activities.
- Test prioritisation activities.
- Executing manual testing on digital solutions using functional testing methods.
- Compiling test reports and updating issue tracking tools with detailed reproduction steps.
- Taking complete ownership of testing on projects.
- Use your knowledge and experience to support and develop best practice, and improve efficiency and effectiveness of testing processes.
- Support projects by providing constructive critique to not only report issues and pit falls but to help improve and shape products to meet client requirements.
- Have your finger on the pulse and be aware of new technologies and testing methods that will benefit the department.
- Coach/Mentor other testers in the team to help get the very best out of them.
- Line Manage other testers in your team.

EXPERIENCE

- Must have strong experience in unit testing, integration testing, system testing and acceptance testing.
- Must have experience in test estimation.
- Must have experience of planning and designing test scripts for manual execution.
- Must have a solid understanding of the full Software Development Lifecycle 'SDLC' and Software Testing Lifecycle 'STLC'.

- Must have experience of testing various CMS platforms, B2B websites, B2C websites and Mobile apps.
- Must have experience in using issue tracking tools including JIRA.
- Must have strong experience of both cross browser and device testing.
- Must have experience of working in both agile and waterfall methodologies.
- Must have experience of working within project teams.
- Must have experience of working collaboratively with other testers on a project or leading testing on a project.
- Must have experience of working autonomously.
- Must have at least 3-5 years working in a testing role.
- Must have experience of coaching or mentoring other testers.
- Must have some experience in managing others or display the characteristics/skills expected of that role.

DESIRABLE SKILLS

- Certification in ISEB / ISTQB
- Understanding of system security and GDPR
- Experience of usability best practice
- Understanding the principals of PHP, Laravel, Drupal and WordPress frameworks
- Knowledge and experience of testing AR and VR digital solutions

CHARACTERISTICS

- You are passionate about technology.
- You have a hunger to learn new skills.
- You are a team player, who cares deeply about others in the team.
- You are a problem solver who always looks for a solution.
- You can think creatively and generate ideas.
- You can keep a positive attitude when working under pressure.
- You have an eye for detail, and take pride in what you do.
- You can work well in a team and as an individual.
- You have good organisational skills and can prioritise your workload.
- You are not afraid to ask for help if you need it.
- You are committed to making 'anything possible' with a 'can do' attitude.

OTHER REQUIREMENTS

- Able to travel throughout the UK and overseas.
- Driving licence.

FURTHER NOTES

The role will be based primarily in our Worcestershire head office. There will be times when this role will require you to work from the company's other offices. You will be expected to work flexibly and undertake other related commercial duties both in the UK and overseas as the company may from time to time reasonably require.

At all times you must work within the guidelines set out in **DRPG's** Health & Safety Policy and Employee Manual.

THE COMPANY

Established in 1980, we're one of Europe's most experienced and largest, fully integrated, award winning communications agencies. From the strategic communication consultancy, to our complete in-house production facilities for digital media, video, events & print, we deliver to companies of all sizes that span a wide range of markets.

DRPG is an equal opportunities employer.